

Rio Rancho Events Center

PROHIBITED ITEMS



Any Food or Beverage



Cans or Bottles



Coolers



Backpacks and
All Other Prohibited Bags



Artificial Noise Makers



Alcohol, Tobacco,
Illegal Drugs



Smoking or Vaping



Tripods



Pocket Knives or
Multipurpose Tool



Hand Guns



Animals
except service animals



Strollers



Banners or Signs on Poles



Balls or Frisbees



Bikes, Skateboards, or
Scooters

ANY OTHER ITEM DEEMED HAZARDOUS BY EVENT OR SECURITY STAFF.



Why did Rio Rancho Events Center adopt a clear bag policy?

Arena safety and security policies are reviewed each year, looking for ways to improve them. These proactive and preventative measures will both enhance safety inside the arena and speed the security screening process for all fans. The public deserves to be in a safe, secure environment. This is about both safety and the overall fan experience.

Is the clear bag policy in place for all events at Rio Rancho Events Center?

The clear bag policy is in place for the majority of events, including NM Runners and NMAA events (for non-athletes). Some events may have more restrictive policies such as no bags or clutches only. Please refer to the event page of the event you are attending for the very latest information.

How can I get into Rio Rancho Events Center even faster?

We're glad you asked! Rio Rancho Events Center strongly discourages guests from bringing unnecessary bags into the venue. Whenever possible, we open no-bag lines to allow even quicker entrance into the arena.

How many bags can each person bring into the venue?

Each ticketed guest can carry one clear bag – either a one-gallon Ziploc-style bag or the 12" by 6" by 12" clear bag – plus a small clutch (4.5" x 6.5"). The small clutch allows privacy for small personal items and also is easily searched.

If I have certain items that I need to bring into the venue for medical reasons and they won't fit in the clear bag, what do I do?

Guests carrying medically necessary bags or equipment into a venue will be required to have their bag inspected by security. For questions about medical equipment or other needs please contact the Box Office at 505-891-7300.

My bag/item got turned away at the gate, what do I do?

If your item gets turned away at the gate, you will need to return it to your vehicle, as we have no area to store patron belongings.

PURSE/BAG POLICY

RIO RANCHO EVENTS CENTER

PROHIBITED BAGS

Prohibited items include, but are not limited to:

- All purses, bags or containers larger than a small clutch bag
- Backpacks
- Binocular case (binoculars may be worn around the neck)
- Briefcases
- Camera bags
- Cinch bags
- Computer bags
- Coolers
- Large Diaper bags
- Luggage of any kind
- Seat cushions



Backpack



Purse



Diaper Bag



Printed Pattern Plastic Bag



Camera Bag

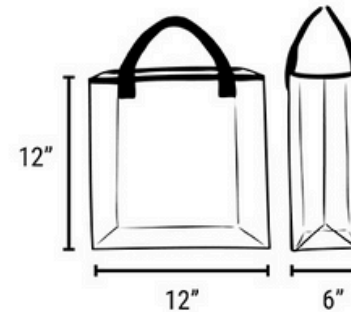


Cinch Bag

APPROVED BAGS

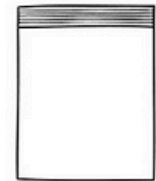
CLEAR TOTE BAG

Plastic, Vinyl or PVC and do not exceed 12" x 6" x 12"



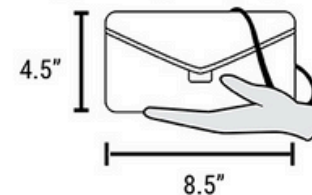
PLASTIC STORAGE BAG

Clear, one (1) gallon, re-sealable



SMALL CLUTCH PURSE

Approximately the size of a hand with or without a handle or strap. No larger than 4.5" x 8.5" with or without a handle or strap. Can be carried separately or within an approved plastic bag.



*An exception will be made for medically necessary items and small diaper bags (with an accompanying infant/child) after proper inspection at a gate designated for this purpose. Please limit the number of items you bring to the arena on event days.

Póliza de Bolsa

En un esfuerzo a mejorar nuestra seguridad publica y la experiencia de los fans, hemos implementado el uso de detectores de metal y seguimos la póliza que limita el tamaño y estilo de las bolsas permitidas.



PROHIBIDO



Los artículos prohibidos incluyen, entre otros:



Mochila



Cartera



Bolso grande para pañales



Bolsas claras con mucho diseño



Bolsa para cámara



Bolsa de cincha

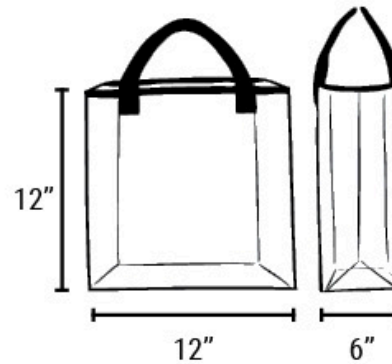


APROBADO



BOLSA DE MANO TRANSPARENTE

Tamaño máximo 12" x 12" x 6"



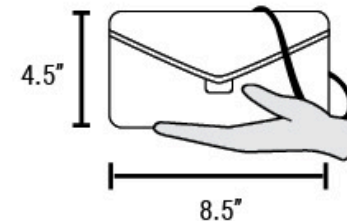
BOLSA DE PLÁSTICO

Clara, un (1) galón, resellable



BOLSA PEQUEÑA

Tamaño máximo 4.5" x 8.5"



Se hará una excepción con los artículos médicamente necesarios y las bolsas de pañales pequeñas (con un bebé/niño acompañante) tras la inspección adecuada en una puerta designada a tal efecto. Le rogamos que limite el número de objetos que lleva al estadio los días del evento.

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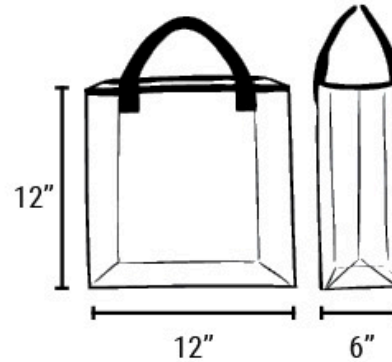


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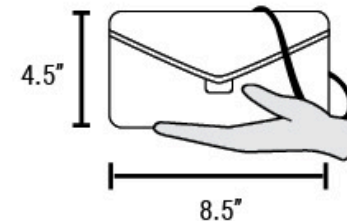
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SECURITY POLICY FAQ

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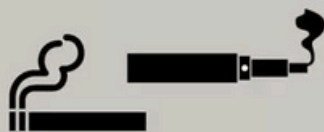
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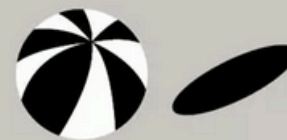
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