

MUSTANG CITY COUNCIL
MUSTANG POLICE DEPARTMENT
COMMUNITY ROOM
650 E STATE HIGHWAY 152
MUSTANG, OKLAHOMA 73064

JULY 10, 2017
6:30 P.M.

AGENDA SPECIAL MEETING

- A. CALL TO ORDER**
- B. ROLL CALL**
- C. DISCUSSION ITEMS:**
 - 1. **Discussion** regarding Imagine Mustang Comprehensive Plan.
 - 2. **Discussion** regarding Police Technology Information.
- D. UPDATE ON MANAGEMENT RELATED ISSUES**
- E. ADJOURNMENT**

**TO: THE HONORABLE MAYOR AND COUNCIL
CITY OF MUSTANG**

**FROM: MELISSA HELSEL
COMMUNITY DEVELOPMENT DIRECTOR**

RE: IMAGINE MUSTANG COMPREHENSIVE PLAN

DATE: July 11, 2017

BACKGROUND:

City staff and the Comprehensive Plan Team would like to ask for your feedback on the *Imagine Mustang Comprehensive Plan* draft.

A team of city staff and community leaders has been working on an update to Mustang's comprehensive plan for approximately one year. The Imagine Mustang team would like to hear your thoughts, comments and concerns about the plan draft. You were given a draft copy of the plan at the July 3rd City Council meeting.

This plan represents the vision of citizens, staff and the consulting team. Staff sent out an initial survey in the utility bills and received a large percentage back. We then identified 25 "stakeholders" throughout the community for extensive interviews. The team also collected input at Western Days with a staffed booth. We had a series of public meetings and a two-day charrette where we narrowed down options and collected more citizen input.

The document before you represents our team's efforts in envisioning and creating a guide for the future of Mustang. It addresses issues such as stormwater management, parks and trails, land use, transportation mobility and economic development. It also includes a clear detailed implementation strategy.

We would encourage you to review the plan and let the community development department know if you have any questions, comments or concerns. This is still a draft document, and is open to change based on your feedback.

RECOMMENDATION:

Staff requests that you review the plan and write down any comments, questions or concerns and we will be happy to discuss them with you. This document is still in draft form, and we would appreciate your input. The finalized document will be brought back to you in the future for final adoption.

**TO: THE HONORABLE MAYOR AND COUNCIL
CITY OF MUSTANG**

**FROM: ROBERT GROSECLOSE
CHIEF OF POLICE**

RE: PUBLIC SAFETY SOFTWARE SYSTEM

DATE: July 10, 2017

BACKGROUND:

For the last 17 years, the City of Mustang has used the Sleuth Records Management System to maintain its police reports, statistics and vehicle maintenance records. Sleuth is no longer supported by the vendor and is in need of a costly upgrade or replacement. Communications staff currently use manual "punch cards" (actual index cards they hand stamp) to record important times such as traffic stops and calls for service. This decades old technology is in dire need of replacement to allow staff to become more efficient and facilitate services to the citizens of Mustang. It is for this reason that this was one of the identified projects to be funded in the 2016 Sales Tax Election.

Public Safety staff were asked to look at upgrading or replacing the current systems to mirror trends in technology with successful cities comparable to Mustang. Staff created a "Public Safety Technology Committee" consisting of Chief Hickman, Captain Carroll, and Captain Carruth from the Fire Department, Jana Brence, and Amanda Estes from Communications, Gayla Early from Municipal Court. Sergeant Meadows, Sergeant Wilson, Chief Groseclose and Deputy Chief Wallace from the Police Department, and Kelly Gitchel from Records Management. Members of this committee made visits to several agencies such as Edmond, Stillwater, Norman, Payne County Sheriff's Office, Logan County Sheriff's Office, Moore, Midwest City and Yukon to learn from counterparts and bring back information to the committee. The committee hosted demonstrations from several companies over the last few months and learned a tremendous amount from this research, and a recommendation came from the committee for a solution.

A request for proposal 'RFP' was sent out in early May for a new Public Safety Software system. The goal of the RFP was to find one vendor to provide Computer Aided Dispatch, Records Management, Electronic Citations, Real-Time Vehicle locations and Mapping, and to provide and maintain the required servers and switches to support the software.

After the committee's research, staff recommends selection of Zuercher Technologies to provide the public safety software. Zuercher estimates a 6-12 month implementation schedule.

SOFTWARE:

- The cost of the CAD software, training and servers etc. is \$297,672 plus the cost of a Tyler court interface of \$5,500 for a total of \$303,172.
- Annual ongoing maintenance is as follows:
 - Zuercher = \$39,860 with a maximum 3% increase each year for the first 5 years beginning in (FY19)
 - Tyler = \$1,375 beginning in (FY19)

HARDWARE:

Software is just one component of the total scope of the project as upgrades will need to be made to accommodate the system, including the following projects;

- Replacement of Dispatch Consoles-Total Radio Total Price = \$73,482 (purchased via HGAC contract # RA05-15). Annual maintenance of \$2,800 beginning in (FY19)
- Purchase of Getac Tablet Computers- 15 @ \$2698.34 Total= \$40,475.10 GSA Contract #GS-35F-0097Y
- Purchase Zebra Mobile Printers- 19 @ \$684.15 Total= \$12,998.85 GSA Contract # GS-35F-400CA
- Purchase Battery Eliminators for Zebra printers- 19 @ \$89 Total \$1,691.00 (non-contract)
- Purchase fingerprint scanners- 19 @ \$125 Total \$2,375.00 (non-contract)
- Up-fitting Police Vehicles for Getac tablet computers- Total = \$35,339.70 (non-contract)
- Replacement of Dispatch Furniture- XYBIX 3 station ergonomic sit and stand workstations \$39,016.50
- Dispatch Flooring- Kingston Flooring \$5,778.86

FINANCIAL IMPACT:

The total cost of this project is \$514,329.01. Funding for the total cost of this project is broken down as follows:

- 2017 Note - CAD Project (Upgrade Dispatch System) \$469,533.65
- General Fund- Jail Fund - 01-541-5624- \$5,778.86
- Limited Purpose Fund – 39-541-5971- \$39,016.50
- There would be an Annual Reoccurring Maintenance cost totaling \$44,035 (This would not begin until FY19)

ATTACHMENTS:

1. Technology Committee Letter



MUSTANG POLICE DEPARTMENT

Memorandum

TO: Chief Groseclose
FROM: Corporal Wilson
CC: Major Wallace
DATE: April 27, 2017
SUBJECT: Emergency responder technology committee vendor selection

On April 24, 2017, the members of the technology committee, consisting of fire personnel (3), police admin (3), police dispatch/records (3), and police patrol (2) staff voted to choose Zuercher Technologies as the preferred CAD/RMS solution. This vote made by the committee was 100% unanimous in selection. Key factors which were noted being beneficial to the City of Mustang included:

- On-site training and support for system go-live; 24/7 support afterward, including visits to the department at least quarterly as a follow-up with Zuercher staff
- Data conversion from the previous system included with implementation costs
- Mapping services provided which unify police and fire response, as well as the inclusion of building maps, pre-plans, and information such as gate codes/keys
- Mobile and desktop version of software are mirrored such to eliminate a learning curve or the difficulty associated with training or system utilization
- CLQ – Caller Location Query function, which provides faster and more immediate access to calls for service (no other vendor offers this feature)
- Easy creation of forms and reports (at no extra cost compared to other vendors), allowing easy customization at the administrative level of the department
- Integration of data to Crinemapping.com, which can provide citizens with quick access to basic self-awareness information, including crimes/fires/reports
- Zuercher provided servers, include no cost replacement of servers as part of annual maintenance fees for the life of the contract. Future updates and changes to software included as well.

The committee came to the decision to select Zuercher Technologies after sending a sub-committee on multiple days of site visits across the central Oklahoma area. Contacts were generated after which four days of vendor presentations to the entire committee were narrowed to two selections. The final choice was made in such that the anticipated cost and end return value of Zuercher Suite was the best offering.

Although the committee understands that Zuercher Technologies does not have any current clients in Oklahoma, the company's track record is telling of their dedication. Zuercher Technologies has 260 agencies, without losing more than one to a competitor. Of the two final vendor selections, Zuercher has had no client switch to that other vendor; while the other vendor has had clients switch to Zuercher.

The committee feels that being the first agency in Oklahoma to accept Zuercher will include that dedication and commitment to success. The committee reached out to other similar agencies which were the first in their state to choose Zuercher Technologies. The comments were all very high describing the company's product and support. One agency described Zuercher Technologies as "exceptional" with other agencies indicating that following their system implementation, other neighboring communities completed on-site visits, then switching to Zuercher.

On behalf of the committee and submitted respectfully,

A handwritten signature in black ink, appearing to read "Dylan Wilson", followed by the number "#349" written in a larger, bold font.

Corporal Dylan Wilson #349; Mustang Police Department