LCSD Transportation FAQs

How will I hear about bus cancellations/changes?

- The Supervisor of Transportation and Safety speaks directly to the bus contractors and make the call at 6:00am. The website is updated and a text should be sent by the driver to families.

Please note that every effort is made to notify parents of any changes to bus service as quickly as possible. While we strive to provide advance notice whenever possible, unforeseen circumstances such as mechanical issues, weather, road conditions, or other unexpected events may arise that are beyond our control. When service changes occur, updates will be communicated as soon as information is available through the Bus Status website, email from LCSD Transportation, and/or directly from your bus driver.

Is there a fee for busing?

- For the 2026-2027 school year LCSD continues to provide transportation at no cost to families.

My child has taken the bus for years, do I still need to submit a bus registration form?

- No. Transportation conducts a roll over of student information each year for all students currently registered for busing services.

How can I register my student for busing?

- Option 1 (preferred) is registering on SchoolEngage. Once logged into SchoolEngage click on he child's name on the left hand side. On the new page you should see the 2026-2027 Bus registration form
- Option 2 is to click on the Register for Busing button on the Transportation page on the LCSD website. Fill out the PDF form and email it to transportation@lrcssd.ca

How long does the registration process take?

- The start of the year registration process happens throughout the month of August. Parents will hear from the Transportation department with a welcome email and drivers will call between August 26 and August 29.
- Registrations and updates throughout the year will take a minimum of 2 business days to process. Changes need to be made in our system, and from there the contractor and driver need to be updated. Parents will receive an email when this is complete.

LCSD Transportation FAQs

For any Transportation related questions, concerns, or emergencies, please call (780) 812-3414 or email transportation@lrcssd.ca

How can I be sure my student will have busing for August 31, 2026.

- Bus registrations submitted on or before August 21, 2026, will ensure students have a bus for the first day of school.
- Registrations received after this date may take up to 2 weeks to process as the beginning of the year is incredibly busy.

My child has special needs, how do I arrange transportation for them?

- Should your child have special needs, please contact the Transportation Department to discuss possible options. Currently we only operate special needs transportation in Bonnyville.

Can I access busing from two different locations?

- Yes. We do accept pick ups and drop offs for 1 alternate location if required. The alternate location can be child care or another parent's address. An alternate address is not meant to change frequently. Please contact the Transportation Department with questions.

If my child is not going to be riding the bus should I inform anyone?

- If your child is not at their designated stop at the scheduled departure time the bus will proceed, therefore it is not necessary to advise our office. You may chose to update the driver for their awareness.
- If your child is no longer in need of bus service, please advise our office so we may update our records accordingly.

What do I do if I have a problem with a driver?

- First, you should kindly address the problem with the driver. If the problem does not resolve, please contact the Transportation Department.

How do I know if I qualify for the bus?

- a student who lives furthre than 1 km away from the school qualifies for busing.
- First, you should kindly address the problem with the driver. If the problem does not resolve, please contact the Transportation Department.

Should you have additional questions that are not clarified above, please contact the LCSD Transportation Department at 780-812-3414, during the hours of 8:30am-4:30pm Monday to Friday or via email at transportation@lrcssd.ca.

Please note a higher than normal volume at the start of the year may delay a quick response