Bruce Randolph School
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Getting Started with the DPS App for Families

1. Download the App

- iPhone (iOS): Open the App Store, search for Denver Public Schools App, and tap Download (free).
- Android: Open the Google Play Store, search for Denver Public Schools App, and tap Install.

2. Navigate to Rooms

- Rooms (Two-Way Messaging) allows you to send messages to teachers and staff or receive announcements. Works on mobile and desktop—no need to download a separate app.
- On the bottom menu, click on “Rooms”
- You will be prompted to choose your preferred language
- Log in using your email or phone number
- Once logged in, you should be automatically included in your students respective classroom

3. Enable Notifications

- The app supports push notifications and SMS alerts so you don’t miss important updates.
- When you first open the app, allow notifications. If prompted later, go to:
    - Settings → Notifications → Denver Public Schools, and toggle on Allow Notifications

4. Navigate the App

- Live Feed / School News: Access districtwide news, school events, calendars, and menus.
- Announcements & Alerts: Important updates come via push alerts, SMS, or in-app messages.

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5. FAQs & Support

- Logging In: Use your email address or phone number that you have listed in the Parent Portal. If neither works when signing in, contact the school office.

- Access from Computer: You can also log in via browser at rooms.thrillshare.com

- App Issues: If the app isn't working properly, try:
    1. Updating the app
    2. Reinstalling it
    3. If problems continue, reach out to school tech support Core Docs

Action	What to Do
Download the App 	App Store / Play Store → Search "Denver Public Schools App" → Download (Free)
Set Language Preference	App auto-translates messaging to your device's language
Enable Notifications	Allow alerts when prompted, or adjust in your phone's settings. **Please allow notifications!**
Messages & Announcements	Use the **Rooms** tab for class communication and **Feed** for news
Passwords or Login Issues	Log in using your **parent portal information**