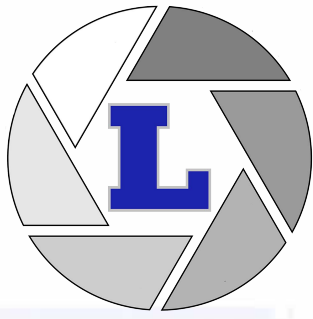




LEBANON PUBLIC SCHOOLS CHROMEBOOK PROTECTION PLAN

2026–2027



The Chromebook Protection Plan helps protect Lebanon Public Schools families from the cost of accidental damage or theft of school-issued Chromebooks.

Care of all instructional materials, including Chromebooks, is the responsibility of the student and parent/guardian.



POLICY TERM & COST

- Coverage runs August 1 through the end of the school year (June).
- Insurance costs **\$25** per Chromebook. *Not prorated.*
- Students have until the end of the third week of school to purchase coverage without an inspection. After that, the Chromebook and charger must be inspected by IT staff.
- No refunds.



WHAT THE PLAN COVERS

- ✓ Accidental damage (drops, spills, liquid damage)
- ✓ Theft (police report required)
- ✓ Vandalism (police report or administrator report required)
- ✓ Fire, flood, natural disasters
- ✓ Power surge
- ✓ Mechanical failure or defects



WHAT THE PLAN DOES NOT COVER

- ✗ Cosmetic damage
- ✗ Rust or corrosion
- ✗ intentional damage or dishonest acts
- ✗ Unexplained loss or mysterious disappearance
- ✗ Accessories, software, or data
- ✗ Unauthorized repairs or tampering



DEDUCTIBLES (Per School Year)

CLAIM	COST
1st Repair	\$0
2nd Repair	\$20
3rd Repair	\$20
4th Repair	\$20



After four (4) covered repairs or replacements, coverage ends and all future repairs become the responsibility of the parent/guardian.



REPAIRS & REPLACEMENTS

- Lebanon Public Schools will repair the Chromebook, including parts and labor.
- If the device cannot be repaired, an equivalent replacement of Lebanon Public Schools' choosing will be provided.
- Coverage automatically transfers to the replacement device for the remainder of the policy term.
- A loaner device will be provided while repairs are being completed. The policy also covers the loaner device.



POLICY INFORMATION



No refunds. If a student **drops from** school and returns later in the year, the policy remains in effect until the original expiration date.



Fraud, concealment, or misrepresentation of any material information may result in denial of coverage.



Coverage transfers between Lebanon Public Schools buildings only.



Coverage does **NOT** transfer to another school district. The device must be returned to the school.



POLICY PORTABILITY

If a student transfers to another Lebanon Public Schools site during the policy term, the coverage transfers and remains in effect until the end of the term.

If a student transfers to a school outside of Lebanon Public Schools, the coverage does not transfer and the device must be returned to the school.

If the student transfers back to a Lebanon Public Schools site before the end of the term, the coverage will remain in effect until the end of the term.



REPORTING DAMAGE OR LOSS

Report damage or loss to your school administration or IT staff within 30 days. When school is not in session, contact the Director of Information Technology by email.

SCHOOL	IT CONTACT	ADMINISTRATOR
Central Office	Jacques Dulac, Director of IT jacques.dulac@lebanonct.org (860) 642-5747	Andrew Gonzalez, Superintendent andrew.gonzalez@lebanonct.org (860) 642-5633
LES/LMS	Nicholas Kercado nicholas.kercado@lebanonct.org (860) 642-5797	Chad Johnson, Principal chad.johnson@lebanonct.org (860) 642-5625
LMS/LMHS	Lamar Porter lamar.porter@lebanonct.org (860) 642-5712	James Apicelli, Principal james.apicelli@lebanonct.org (860) 642-3547



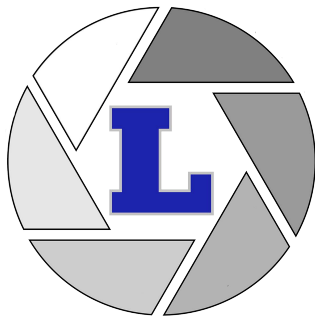
CHROMEBOOK PAYMENT

Payment can be made by cash or check.

Checks should be made payable to "Lebanon Public Schools".

Unfortunately, the schools cannot accept credit cards at this time.

Payment should be brought to the main office of the participating school.



CHROMEBOOK REPAIR COST GUIDE

Repair Costs Without Chromebook Protection



If Chromebook Protection is **not** purchased, families are responsible for repair costs when damage is determined to be the student's responsibility.



COMMON REPAIR COSTS

REPAIR	COST
 Entire Chromebook	\$300
 Screen	\$35
 Keyboard	\$90
 Enclosure (Outer Case)	\$45
 System Board	\$79 – \$199
 LCD Bezel	\$25
 LCD Hinges	\$20



WHY PURCHASE CHROMEBOOK PROTECTION?



Protection costs only **\$25** per school year



First covered repair has a **\$0** deductible



Loaner Chromebook available while repairs are completed



Coverage transfers to replacement devices



REMEMBER



- Report Chromebook damage as soon as possible.



- Intentional damage is **not** covered.



- Prompt reporting helps ensure repairs are completed quickly.

THE VALUE OF PROTECTION



WITH PROTECTION

\$25
per school year

First covered repair
\$0 deductible



WITHOUT PROTECTION

Up to
\$300
for a replacement



QUESTIONS?

Technology Department

Jacques Dulac

Director of Information Technology



Jacques.Dulac@lebanonct.org



(860) 642-5747



PLEASE NOTE:

All costs listed are estimates and subject to change. Actual repair costs may vary depending on the extent of the damage and parts availability.



CHROMEBOOK CARE GUIDE

➤ Take care today so it works for you every day! ➤



Your Chromebook is a school resource. Treat it with care so you can learn, create, and succeed every day.

1 CARRY IT CAREFULLY



- Carry your Chromebook with two hands.
- Always use a protective case or sleeve.



Don't toss it in your backpack or set heavy items on it.

2 KEEP FOOD & DRINKS AWAY



- Keep food and drinks away from your Chromebook.
- Liquids and crumbs can cause serious damage.



Even a small spill can lead to big repairs.

3 CHARGE PROPERLY



- Use only the school-issued charger.
- Unplug by holding the connector, not the cord.



Improper charging can damage your device and charger.

4 KEEP IT CLEAN



- Use a soft, dry microfiber cloth to clean your screen and device.
- Do not spray cleaner directly on your Chromebook.



A clean device works better and lasts longer!

5 PROTECT FROM HEAT & COLD



- Do not leave your Chromebook in a hot car or in direct sunlight.
- Keep it away from freezing temperatures.



Extreme temperatures can cause permanent damage.

6 NO STICKERS OR TAMPERING



- Do not remove district labels.
- Do not write on your Chromebook or attempt repairs.



Tampering with your device can void your protection.



IF DAMAGE HAPPENS...

1



Stop using your Chromebook if it is damaged.

2



Tell your teacher or the main office right away.

3



Report the damage within 30 days.

4



Never try to repair it yourself.



Prompt reporting helps get your device repaired quickly so you can keep learning!



REMEMBER



Take care of your Chromebook every day.



Follow these tips to avoid damage and costly repairs.



When we all do our part, our devices last longer and everyone benefits!



CARE TODAY, SUCCEED TOMORROW!