

----- **FIRST THINGS FIRST** -----

Know the plan for your October premiums.

No matter how you make your benefit continuation payments, you'll need to **take action** to ensure you don't miss one or lose coverage during the system transition period. See below for **important dates**.



**October 10, 2023:
Final recurring ACH
payment date**

If the ACH pull for your October premiums is **on or before** this date, it will happen as scheduled. If it's **after** this date, it **will not**.
(See website for details.)



**October 17, 2023:
Last day to access
current system**

If you need to, you can make a **one-time ACH payment** for your October premiums online until this date.
(Mailing a check? Do that by October 31.)



What's IN the
NEW MyTASC®

We've talked at a high level about some of the features and functionality you'll soon enjoy in the New MyTASC.

Let's take a closer look and compare the way you manage your benefits today with **what's coming** so you can really see the difference that the New MyTASC brings.

First and foremost, you're getting a **fully-featured, four-star mobile app**. For the first time, you can easily manage your benefits wherever you are, when you need to.

And you'll still be able to do everything on the web!



SCAN the QR CODE for online resources!



FEATURE OR FUNCTION	NEW MyTASC®	CURRENT
Participant Experience		
Participant web portal	✓	✓
Modern, cloud-based architecture	✓	
Mobile app	✓	
Online support request capability	✓	✓
Two-way communication (ask questions and receive replies) securely online	✓	
Online Payments		
Schedule automated recurring ACH payments	✓	✓
Make a one-time payment via ACH	✓	✓
Make a one-time payment with a credit card	✓	
Multiple payments/methods each month	✓	

What you'll notice there is a **clean, modern** interface. And the New MyTASC lives **in the cloud**. For you, that means two big improvements:

- 1 Reliability.** A more reliable system with optimized uptime, plus fast, on-demand access to the tools you need, when you need them.
- 2 Security.** Cloud storage gives us better controls, dedicated monitoring, and a more secure environment overall.

Plus the convenience of managing your payments how you want—via automatic ACH or even credit card.

We know how important your benefits are. Your experience managing those benefits is just as important to us.

BENEFIT *greatly*

Your TASC Team

For More Info

- Automated IVR line: **888-272-8748**
- Customer Care: **800-422-4661**
- Website: **www.tasconline.com/bcs-migration**



BENEFIT *greatly*

Look inside for **IMPORTANT DATES** and information about your COBRA or Retiree Billing or Retiree Billing benefits!



Total Administrative Services Corporation
2302 International Lane
Madison, WI 53704

Get READY for the **NEW MyTASC**

We're getting ready to move your account information from the current system you use to the **New MyTASC**—our NEW web platform and mobile app, with several new features to make managing your benefits even easier!

Before we do that, we want to make sure you're ready for a smooth transition.

- 1 Know the plan** for October.
- 2 Make a plan** for November.

Look inside for **IMPORTANT DATES** and information!

Your benefits are important! Get informed so you don't miss a payment or lose coverage during the upcoming system transition period!

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WHAT COMES *NEXT*

Make a plan for your November premiums.

You won't have online account access from **October 18-27**. Once you're in the New MyTASC, you'll have **several options** for making payments. Determine which one works best for you!

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October 28, 2023:
First day for New MyTASC access!

Watch for your **activation letter** for instructions on how to get online, or visit our website to get started. (www.tasconline.com/bcs-migration)

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November 1, 2023:
First recurring ACH payment date

Add your bank info and set up a new recurring ACH payment schedule in the New MyTASC **before this date** or pay your November premiums another way.

What to DO in the **NEW MyTASC**

- Sign up & sign in** once you receive your activation letter
- Add bank info** and set up recurring ACH payments
- Download** the mobile app