

Mark your Calendars for Annual Enrollment!

October 16, 2023 — November 3, 2023



Dear FSRBC Retiree,

It's that time of year again - Annual Enrollment for January 1, 2024 coverage! Annual Enrollment will take place from October 16th through November 3rd, 2023. During this time you are able to enroll, make a plan change, or disenroll. If no plan changes are needed, your current benefits will carry forward in 2024.

Good News for the 2024 plan year:

- United Healthcare Medicare Advantage Plan rates will remain the same in 2024
- All Prescription Drug Plans (PDP and MAPD) - Copays will be \$0 in the Catastrophic Phase.
- **NEW — Humana Dental 2024 Enhancements:**
 - Implants will be an added benefit to the High PPO Plan with a slight rate increase.
- Humana Vision Plan Premiums will remain the same in 2024

Note: If you're enrolled in the Humana Dental High PPO plan and make no changes during Annual Enrollment, you will remain in the High Plan at the increased premium.

We recommend you attend your District's Annual Enrollment Webinar to get your questions answered. The FSRBC Annual Enrollment Webinar schedule can be found on the FSRBC website at <https://myfsrbc.com>. You can use the link found on <https://myfsrbc.com> to attend your districts meeting.

If you are pleased with your current plan, **no action is required**. Any plan change elections must take place during Annual Enrollment from October 16th through November 3rd, 2023 for a January 1, 2024 effective date.

The information in this letter will answer commonly asked questions. Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing. You can also attend your Districts Annual Enrollment Webinar.

FSRBC Medicare Medical Plans:

I am currently enrolled in a Medicare Medical Plan through FSRBC— If you are happy with your current FSRBC Medicare plan and do nothing, you will continue to be enrolled for 2024. Your current payment preference will remain as it is today. **You can find 2024 monthly premiums in the enrollment guide found on our website <https://myfsrbc.com>.** Please note: monthly premiums must be paid to continue coverage.

I am currently enrolled in a Medicare Medical Plan through FSRBC but would like review available options and change my plan— Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

I am not currently enrolled in a Medicare Medical Plan through FSRBC but am interested to see what is offered— Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

Who can I contact for additional information about the FSRBC Medicare Medical Plans? - You can view information on available Medicare plans by visiting <https://myfsrbc.com> or by calling the FSRBC Medicare Customer Service Center at 1-833-686-0983 (TTY 711) Monday - Friday, 8 a.m. - 8 p.m. EST, throughout Annual Enrollment from October 16th, 2023— November 3rd, 2023.

FSRBC Dental Plans:

If I want to remain in the same plan, do I need to take action? - No, if you are happy with your current Dental plan and do nothing, you will continue to be enrolled in 2024. *Please note: monthly premiums must be paid to continue coverage.*

I am currently enrolled and would like to review available options and change my plan - Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

I am not currently enrolled in a Humana Dental Plan through FSRBC but am interested to see what is offered - You can view information on available dental plans by visiting <https://myfsrbc.com> or by calling the Humana Customer Service Enrollment Center 1-877-589-4051 (*For retirees who have not enrolled yet and/or would like to enroll*).

Who can I contact for information about my existing Dental Plan? - You can contact the Humana Dental Customer Service Center at 1-800-233-4013.

Who can I contact for information about my dental billing/premium payments? - You can contact the Humana Billing Department at 1-877-829-5037.

REMINDER – Please contact Humana Dental Customer Service Center at 1-800-233-4013 if you need to make updates to your contact information (address, phone # or emails) if enrolled in a Humana Dental Plan. When calling Humana please be sure to have your member ID number available, which can be found on your Humana ID card. Additionally, when calling please state you are calling from the Florida School Retiree Benefits Consortium.

FSRBC Vision Plans:

If I want to remain in the same plan, do I need to take action? - No, if you are happy with your current Vision plan and do nothing, you will continue to be enrolled in 2024. *Please note: monthly premiums must be paid to continue coverage.*

I am currently enrolled and would like to review available options and change my plan - Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

I am not currently enrolled in a Humana Vision Plan through FSRBC but am interested to see what is offered - You can view information on available vision plans by visiting <https://myfsrbc.com> or by calling the Humana Customer Service Enrollment Center 1-877-589-4051 (*For retirees who have not enrolled yet and/or would like to enroll*).

Who can I contact for information about my existing Vision Plan? - You can contact the Humana Vision Customer Service Center at 1-877-398-2980.

Who can I contact for information about my Vision billing/premium payments? - You can contact the Humana Billing Department at 1-877-829-5037.

REMINDER – Please contact Humana Vision Customer Service Center at 1-877-398-2980 if you need to make updates to your contact information (address, phone # or emails) if enrolled in a Humana Vision Plan. When calling Humana please be sure to have your member ID number available, which can be found on your Humana ID card. Additionally, when calling please state you are calling from the Florida School Retiree Benefits Consortium.

Sincerely,



Shannon Shepherd

Florida School Retiree Benefits Consortium

FSRBC members include these Florida School Districts:

- Bradford • Brevard • Calhoun • Charlotte • Duval • Escambia • Flagler • Gilchrist • Jackson • Manatee • Orange •
• Osceola • Palm Beach • Polk • Putnam • Sarasota • Volusia • Walton • Washington •