

Eastern Florida State College's course material/textbook delivery program, **Titan First Day Ready**, provides access to student's required course materials before the first day of class. With this program, the bookstore will provide you with a convenient package for physical course materials and your digital course materials will be delivered directly to Canvas.

How It Works:

1. Register for classes
2. Approximately one month before classes start, students will receive an e-mail instructing them to review their courses and choose how to receive their materials.

Please note: All Eastern Florida Online course materials will give you the option of pick up from the Palm Bay Campus (or delivery for a fee). As a Dual Enrollment student, you MUST select pick up, NOT delivery.

3. Students will receive an e-mail notification when their order is ready for pick up. Digital materials will be delivered within Canvas.
4. All physical material (except for lab manuals, access codes, and other "write-in" material) are considered rentals and must be returned to the bookstore they were received from at the end of the term.

Failure to return books in time will result in student financial obligations for the cost of the materials.

5. Rental material will be due back to the bookstore they came from during finals week. Students will receive helpful e-mail reminders to return their rented course material.
6. The option to OPT OUT will still be there. If a dual enrollment student is opted out of the program at the end of the opt out window, they will need to pay full price for their material.

Under no circumstances should you select opt out!!!

FAQs:

- **What is included in the program?**

The program provides ALL required textbooks, lab manuals, access codes, and digital textbooks.

- **What is EXCLUDED from the program?**

The program does not include recommended products/material for courses, lab goggles, dissection kits, molecular model kits, etc.

- **When are textbook rentals due back to the bookstore?**

The deadline to return all rental textbooks is the last day of finals. Students will receive e-mail reminders about the rental deadline to their **Titan's e-mail address**.

- **What if a student drops a class?**

If a student drops a course, the materials for that class will be due back to the bookstore in 48 business hours. If the student has enrolled in another course, the bookstore will "swap" the required textbook(s)/code(s) so that the student has what they need.

- **Who do I contact for support?**

Please contact your bookstore team at:

Palm Bay/EFO: Melinda Cross (mcross@bncollege.com) – **General Manager**

Krista Bergman (kbergman@bncollege.com)

Melbourne: Jason Marsee (jmarsee@bncollege.com) – **Store Manager**

Gina Booth (rbooth@bncollege.com) – **Assistant Store Manager**

Cocoa/Titusville: Virgil Cox (vc Cox@bncollege.com) – **Store Manager**

For more information about the Titan First Day Ready program, please visit:

<https://www.easternflorida.edu/bookstore/first-day/>

Your Heritage point of contact regarding any issues with materials will be our media specialist, Kathy Dean. Her email is Dean.Kathy@BrevardSchools.org