EFSC Titan First Day Ready Frequently Asked Questions

• What is included in the program?

       The program provides ALL required textbooks, lab manuals, access codes, and digital textbooks.

• What is EXCLUDED from the program?

       The program does not include recommended products/material for courses, lab goggles, dissection kits, molecular model kits, etc.

• When are textbook rentals due back to the bookstore?

     The deadline to return all rental textbooks is the last day of finals. Students will receive e-mail reminders about the rental deadline to their Titan’s e-mail address.

• What if a student drops a class?

     If a student drops a course, the materials for that class will be due back to the bookstore in 48 business hours. If the student has enrolled in another course, the bookstore will “swap” the required textbook(s)/code(s) so that the student has what they need.

• Who do I contact for support?

Please contact your bookstore team at:

**Melbourne:** Jason Marsee (jmarsee@bncollege.com) – **Store Manager**
 Gina Booth (rbooth@bncollege.com) – **Assistant Store Manager**

(321-433-5677)

For more information about the Titan First Day Ready program, please visit:

[https://www.easternflorida.edu/bookstore/first-day/](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.easternflorida.edu%2Fbookstore%2Ffirst-day%2F&data=05%7C01%7Chowser.nancy%40brevardschools.org%7C7951aa20079941f1294908db8c8a84f6%7Cad85662c69df488b85a48ec2870232c0%7C0%7C0%7C638258298830108884%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=fzMi1zqgeIrpp%2BeZi2Et5t1v7%2FpTBMq8MCaYmC%2F%2FFzU%3D&reserved=0)

Your Satellite point of contact regarding any issues with materials will still be

Mrs. Staniec at  Staniec.kristine@brevardschools.org