People First Etiquette

Best Buddies believes that all people have individual abilities and deserve respect.

Remember that a person who has a disability is a person — like anyone else.

Relax. If you don't know what to do or say, allow the person who has a disability to help put you at ease.

Your relationship with a person with a disability should be, like any other relationship, a reciprocal one. If there is time and opportunity, explore your mutual interests in a friendly way. The person probably has many interests besides those connected with the disability and the job. Talk about the disability if it comes up naturally, without prying. Be guided by the wishes of the person with the disability.

Examples of People First Language	
Say:	Instead of:
People with disabilities.	The handicapped or disabled.
He has an intellectual disability.	He's mentally retarded.
She has autism (or an autism diagnosis).	She's autistic.
He has a diagnosis of Down syndrome.	He's Down's.
She has a learning disability (diagnosis).	She's learning disabled.
He has a physical disability (diagnosis).	He's a quadriplegic/crippled.
She's of short stature/she's a little person.	She's a dwarf/midget.
He has a mental health diagnosis.	He's emotionally disturbed/mentally ill.
She uses a wheelchair/mobility chair.	She's confined/wheelchair bound.
He receives special education services.	He's in special ed.
She has a developmental delay.	She's developmentally delayed.
Kids without disabilities.	Normal or healthy kids.
Communicates with her eyes/device/etc.	ls non-verbal.
Congenital disability	Birth defect
Brain injury	Brain damaged
Accessible parking, hotel room, etc.	Handicapped parking, hotel room, etc.
She needs or she uses	She has problems/special needs.