

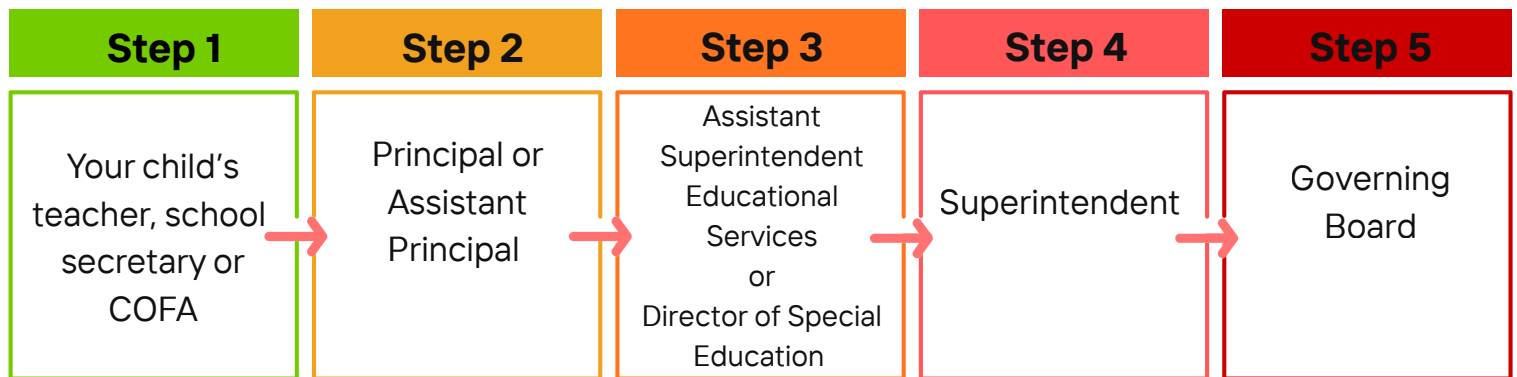
Communication Guidelines for Parents & Guardians

Perris Elementary School District's mission is to cultivate a supportive community that fosters belonging, inspires leadership, and ensures academic and personal success for every student.

Our district values open and transparent communication with our families and wants parents/guardians to take an active role in their child's education through engaging conversations.

Contacting Us with Questions or Concerns

For questions or concerns regarding your child's educational experience, the best place to start is always at the school. Our teachers, school secretaries, and principals are typically able to provide the necessary information or resolution. Should you need further assistance, feel free to reach out to the district office.



Guidance for Parents / Guardians

- 1 For all non-emergencies, parents/guardians should expect to receive an initial call or email acknowledgment of the issue and resolution plan within two business days. Please allow a reasonable amount of time for the follow-up.
- 2 Many issues are resolved within 48 business hours; however, complex concerns may take longer.
- 3 When submitting a concern, please include the details (who, what, when, where), the impact on your child, and your desired resolution.
- 4 If your concern is not resolved, please contact the next person indicated on the chart above.

District Contact Information

Step 1

Your child's
teacher, school
secretary or
COFA

**Clearwater
Elementary**
951-423-2016

**Enchanted Hills
Elementary**
951-443-4790

**Good Hope
Elementary**
951-657-5181

**Innovative Horizons
Charter School**
951-657-0728

**Palms
Elementary**
951-940-5112

**Perris
Elementary**
951-657-2124

Step 2

Principal or
Assistant
Principal

**Railway
Elementary**
951-943-3259

**Rob Reiner
Preschool**
951-657-1441

**Skyview
Academy**
951-657-4214

**Young Explorers
Academy**
951-322-4865

Step 3

Assistant
Superintendent
Educational
Services
or
Director of Special
Education

If your concern is not resolved in steps 1-2,
please contact the district office or special
education department if your concern is special
education related.

Step 4

Superintendent

District Office
143 E. 1st Street
Perris 92570
951-657-3118

Special Education
2221 South A Street
Perris 92570
951 -940-4942

Step 5

Governing
Board

If your concern is not resolved in steps 1-4, you
may contact the Governing Board via email at
governingboard@perrisesd.org