



# NEVER MISS THE SCHOOL BUS AGAIN

With the **Traversa My Ride K-12** mobile app, you can receive real-time notifications about bus delays and other route changes, right in the palm of your hand. Using secure data and local maps, never again be left wondering when the bus will arrive!

## DOWNLOAD THE APP

To start tracking your student's bus, download the My Ride K-12 app from your preferred app store the QR codes below!



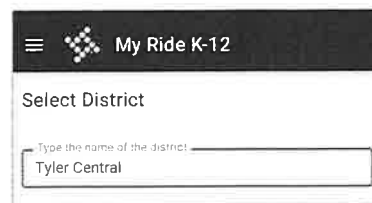
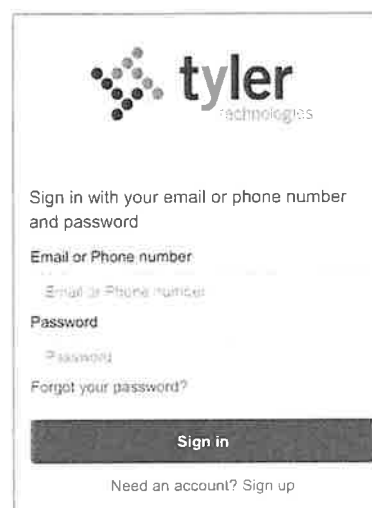
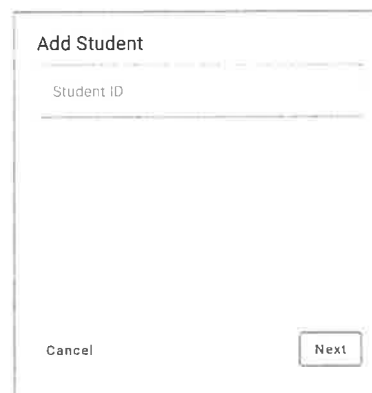
### Questions? We're here to help!

For registration or other needs, please contact the Transportation Department at (850) 585-5501 ext 7400 or email [it@traversa-students.com](mailto:it@traversa-students.com)



## How to access the My Ride K-12 mobile application

1. Download "My Ride K-12" from the Google Play Store or the Apple App Store.
2. After the app installation is complete, open My Ride K-12.
3. When prompted to find your school district, search for the name of the school district your child attends. If you need assistance, please contact your school district.
4. Once you have selected your district, you will proceed to the login page. If you do not already have a registered email, click '**Register**'.
5. To register, enter your email address, password, and name.
6. After registering, you will receive a confirmation email. Click on the link in your email to confirm your registration through the My Ride K-12 website.
7. Log in, then find a student by going to My Students and choosing the + button. This will present the Add Student screen.
8. Enter the unique information required by your district to find your student. Repeat this step to add additional students. If you need assistance, please contact your school district.
9. Once you have linked to a student, click on that student's profile to see all relevant transportation information.
10. Press the '**Share**' button to share a student link with someone else. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so, to access the student information.
11. Regularly check for updates to ensure that your device is running the latest version of the app.
12. Remain logged in to the app to receive district notifications, even when the app is not actively running.

The screenshot shows the 'My Ride K-12' app interface. At the top, there is a hamburger menu icon and the app title 'My Ride K-12'. Below this is a section titled 'Select District'. It contains a text input field with the placeholder text 'Type the name of the district' and the text 'Tyler Central' entered. Below the input field is a button labeled 'Find Your District'.The screenshot shows the 'App Login Screen'. At the top is the 'tyler technologies' logo. Below the logo is the text 'Sign in with your email or phone number and password'. There are two input fields: 'Email or Phone number' and 'Password'. Below the 'Password' field is a link that says 'Forgot your password?'. At the bottom is a large black button with the text 'Sign in' in white. Below the button is a link that says 'Need an account? Sign up'.The screenshot shows the 'Add Student' screen. It has a title 'Add Student' at the top. Below the title is a text input field labeled 'Student ID'. At the bottom of the screen are two buttons: 'Cancel' on the left and 'Next' on the right.

Find Your Student

For more information or any ongoing support such as username and password information, bus stop location questions, or other needs please **contact your district's transportation department.**