

## Getting Started with Dyknow Monitoring Software for Student Devices to Defeat Distractions

All RCS schools and teachers have access to Dyknow.

Teachers will not receive an email from DyKnow when they are added to the program. The teacher must go to <https://www.dyknow.me/> or click the link in Clever to get to the program. Email Jeannie Williams, [williamsje@rcschools.net](mailto:williamsje@rcschools.net) or Mandy Johnson, [johnsonma@rcschools.net](mailto:johnsonma@rcschools.net) if you need to be added to the program.

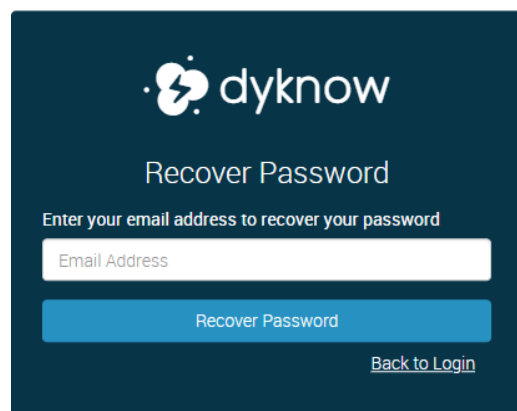


DyKnow

The link will take the teacher to the site where they will need to reset their password the first time they log in.

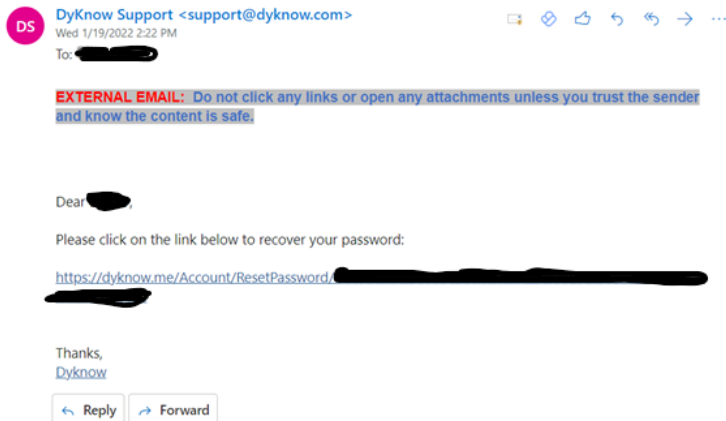


Clicking Forgot password? Link takes you to this page.

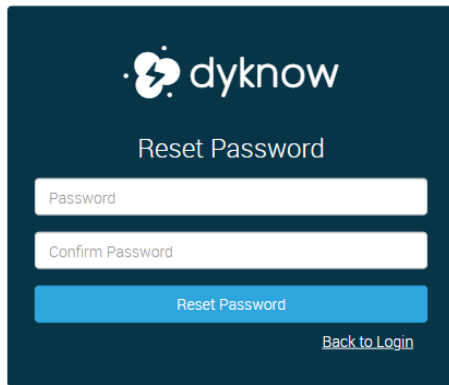


Enter your email address and it will send you a link to choose your new password.

## Recover your Dyknow Password



Clicking that link takes you to the site to choose your new password.



Once the teacher has set the password, the teacher can access Dyknow at this link <https://www.dyknow.me/> or through Clever



Upon logging in, the teacher's classes should all populate from Clever, and the teacher would click the start monitoring button on one of the populated classes to start monitoring that class.

**Students must use a school issued device. This will not monitor students if they use a personal device.**

**Dyknow monitoring enables teachers to:**

- Track and observe student device activity;
- Interact with students (instead of watching their screens throughout class); and,

- Gain peace of mind knowing Dyknow is recording students' activity history and they can access it all after class (in Class History).

Watch this Dyknow 8 minute overview

<https://dyknow.wistia.com/medias/9q1zsg3jwf>

[Dyknow Getting Started Power Point](#)

### [dyknow for Teachers](#)

[Monitoring Overview](#)  
[Start and End Session](#)

[View Class History](#)  
[Asking Questions of the class](#)

[Combining Classes](#)  
[Blocking Plan Overview](#)  
[Assign a Default Blocking Plan](#)

#### **Who to Contact**

Check with the school technician in your building if Dyknow is not installed on the student device.

#### **Teacher Account Questions:**

Teachers must be in Skyward. Email Jeannie Williams [williamsje@rcschools.net](mailto:williamsje@rcschools.net) or Mandy Johnson, [johnsonma@rcschools.net](mailto:johnsonma@rcschools.net) if you have questions about the program or need assistance with a teacher account.



## dyknow Best Practices



### Important Notes

Teachers will want to start a monitoring session at the beginning of each class period.

Dyknow will only capture usage information during monitoring sessions. If a student is using a device and no teacher is monitoring, that data will not be captured.

Dyknow will only show and capture usage in an active window. If a student has a second window open and is not active in that window, dyknow will not show or capture usage from that window.

Student devices should be shut down and restarted at least daily for best results. Closing a laptop or Chromebook is not the same as restarting.

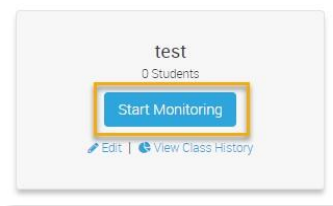
### Classes

dyknow classes reflect the scheduling in Skyward. New students may take 24-48 hours to show up after they are fully scheduled. Skyward classes should not be edited. Changes will be overwritten every night.

Classes in dyknow can be combined. All teachers of a class have editing privileges to combine.

## Usage

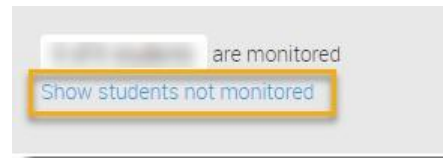
Select the class you want to monitor and Start Monitoring



**Tip: If there is a co-teacher for this class who is currently monitoring, you will see the option to “join” instead of “start monitoring.”**

Show students not monitored

Select Show students not monitored.



Message: Monitored by Another Teacher Message

**Reason:**  
You may see this message if the teacher in the class period before yours has neglected to end the monitoring session.

**Solution:**  
Select the student(s) you want to “steal” and select Take and Monitor.



See also  
[More Information on Take and Monitor](#)

<p>Message: Never Connected This Session</p>	<p>Troubleshooting this Error Message</p> <ol style="list-style-type: none"> <li>1. Verify student is             <ol style="list-style-type: none"> <li>a. using the device</li> <li>b. connected to the Internet</li> <li>c. signed into the device with their login</li> </ol> </li> <li>2. Ask the student to restart the device.</li> </ol>
<p>Message: No Longer Connected</p>	<p>These devices might be off, asleep, or no longer connected to the internet.</p>
<p>Monitoring Options</p>	<p>Options for Monitoring Student Activity:</p> <p><a href="#">Grid View (all student device thumbnails)</a></p> <p><a href="#">Big View (selected student device thumbnail)</a></p> <p><a href="#">The real-time Activity Tracker</a></p> <p>Note: Dyknow will only show and capture usage in an active window. If a student has a second window open and is not active in that window, dyknow will not show or capture usage from that window.</p>
<p>Refresh Monitoring Screens</p>	<p>Grid view refreshes every 60 seconds. Big view refreshes every 15 seconds.</p> <p>To manually refresh, look for the purple refresh button.</p> <p><a href="#">Refresh Student Device Thumbnails</a></p> 